



Natural Gas Winter Operations Update

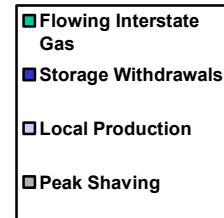
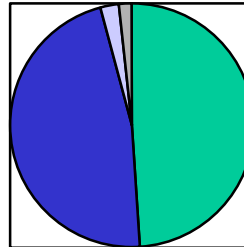
February 1, 2005

(All Natural Gas Volumes in Billions of Cubic Feet)

Projected Sales Demand* (2/1/05 through 3/31/05): **99.6**

Projected Supplies:

Flowing Interstate Gas	48.7	48.9%
Storage Withdrawals	46.8	47.0%
Local Production	2.5	2.5%
Peaking Supplies	1.6	1.6%



Total Projected Supplies: **99.6**

* Reported figures reflect consumers who are supplied directly by members of the Energy Association of Pennsylvania, and do not include customers served by third-party natural gas suppliers.

Heating Degree Days:**

Member Company Average Cumulative Actual 11-1-2004 to 02-1-2005 -	2,658
Member Company Average Cumulative Actual 11-1-2003 to 02-1-2004 -	2,834
Member Co. Average Cumulative 30 year Normal – November 1 to February 1 -	2,783

**A measure of how cold a location is over a period of time relative to a base temperature, most commonly specified as 65 degrees Fahrenheit – used in energy analysis as an indicator of heating energy requirements or use. The fact that the current 30 day total is lower than last year’s time period and the 30 year average is an indication that temperatures are warmer than normal to date. (Note that the 30-year average is used for illustrative purposes and is not necessarily considered “normal weather” for all NGDCs.)

From Our Desk:

Natural Gas Utilities Reach Out to Help Low-Income Customers

Energy Association members have a long tradition of providing valuable assistance to their low-income customers to help them better manage their energy bills. Although programs and services vary from utility to utility, they often include: • partnering with charities, churches and other community organizations to raise funds to help payment-troubled customers – many utilities also combine company donations with contributions from customers, employees and shareholders. • offering a variety of affordable payment plans/payment assistance programs to assist qualified customers with bill payment problems • providing energy conservation information • reaching out with other special programs to help customers weatherize their homes and use energy more efficiently.

The Energy Association encourages customers to contact their local utilities to learn more about the “universal service assistance programs” they may offer and to see if they are eligible.

You are welcome to circulate this issue, and if you are not on our mailing list we would be glad to add you. For more information on this issue or to be placed on our mailing list, contact the Energy Association of Pennsylvania at 717-901-0600 or visit us at www.energyppa.org.