



Natural Gas Winter Operations Update

March 15, 2005

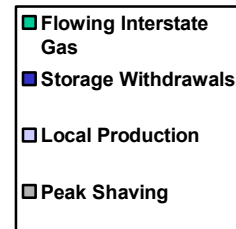
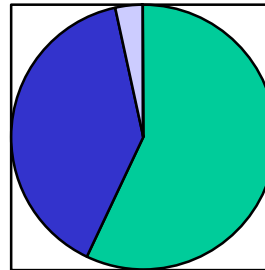
(All Natural Gas Volumes in Billions of Cubic Feet)

Projected Sales Demand* (3/15/05 through 3/31/05):

21.8

Projected Supplies:

Flowing Interstate Gas	12.4	56.9%
Storage Withdrawals	8.7	39.9%
Local Production	0.7	3.2%
Peaking Supplies	0.0	0.0%



Total Projected Supplies:

21.8

* Reported figures reflect consumers who are supplied directly by members of the Energy Association of Pennsylvania, and do not include customers served by third-party natural gas suppliers.

Heating Degree Days:**

Member Company Average Cumulative Actual 11-1-2004 to 03-15-2005 -	4,111
Member Company Average Cumulative Actual 11-1-2003 to 03-15-2004 -	4,184
Member Co. Average Cumulative 30 year Normal – November 1 to March 15 -	4,174

**A measure of how cold a location is over a period of time relative to a base temperature, most commonly specified as 65 degrees Fahrenheit – used in energy analysis as an indicator of heating energy requirements or use. The fact that the current total is lower than last year’s time period and the 30 year average is an indication that temperatures are warmer than normal to date. (Note that the 30-year average is used for illustrative purposes and is not necessarily considered “normal weather” for all NGDCs.)

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From Our Desk:

The Responsible Utility Customer Protection Act

The Responsible Utility Consumer Protection Act, Act 201 of 2004, is providing results that protect the good paying public from being burdened by the costs to serve people who can pay, but choose not to. Thousands of customers with level 4 income (over \$50,000) have received termination notices this winter and virtually all have paid at the time of scheduled disconnect. Act 201 is working.

A gas customer, level 4 (Over \$50,000) in annual income, was given a termination notice for failure to pay her bill over the past three years. She had been given numerous termination notices, payment arrangements by both the utility company and the PUC and had evaded payment using every conceivable excuse. She wrote to complain that she was surprised that this time her termination notice really meant termination and she felt that it was unfair. An electric consumer who had paid with a non-sufficient fund check six times, despite having level 4 income of over \$50,000, was threatened with a real termination. Both the company and the PUC adhered to Act 201. When the seventh bounced check was submitted, the company, with PUC blessing, was at the doorstep to disconnect when an actual payment of \$1500.00 was tendered.

GOODBYE UNTIL NOVEMBER

This is the final issue of the Update for the 2004-2005 winter. Over the course of this heating season, the Energy Association received positive feedback as well as suggestions from our readers. We are grateful for your thoughts and we appreciate the opportunity to inform you about our members' continuing, successful effort to secure and deliver natural gas to meet their customers' winter requirements.

The Association extends particular thanks to the members of our Natural Gas Winter Operations Task Force, the member representatives who handled the data reporting and assembly that made the Update possible. Their efforts over this winter were extraordinary.

We plan to resume publication November 1, 2005. Until then, if you have any further suggestions please let us know.

Enjoy the warm weather to come!

You are welcome to circulate this issue, and if you are not on our mailing list we would be glad to add you. For more information on this issue or to be placed on our mailing list, contact the Energy Association of Pennsylvania at 717-901-0600 or visit us at www.energypa.org.